



Warranty conditions education system board 2024

When are you eligible for warranty?

If the education system board does not work properly, please contact GMTO sales via: (0031) (0)72-5622407 or send an e-mail to verkoop@gmto.nl

GMTO rejects the right to warranty if:

- Changes have been made to the product, including repairs not authorized by GMTO;
- Defects are caused by incorrect use of the product;
- Defects are caused by intent, inattentiveness or negligence;
- Defects have arisen due to insufficient or inadequate maintenance;
- Defects have been caused by overloading;
- Wear and tear is considered normal for the product in question;
- It cannot be proven that the product was purchased from GMTO.

GMTO's decision regarding warranty claims is final.

When a warranty claim is approved by GMTO, GMTO will determine how the repair will take place.

The warranty application does not oblige GMTO to credit products.

The buyer must prove that the product has a defect within the warranty period for which this warranty applies.

For the return of products, GMTO must give written permission to the buyer. Returning products for warranty review is at the customer's expense and own risk.

Warranty period

The warranty period starts from the moment the buyer takes possession of the product.

The following warranty periods apply to the education system board:

- 2 year warranty on the housing
- 2 years warranty on the power supply unit
- 6 months warranty on the vehicleparts
- 6 months warranty on the actuators
- 6 months warranty on the engine ECU

These warranty conditions are in addition to the general terms and conditions. You can find these on <https://www.gmto.nl/en>