



## Warranty conditions Mobile charging station 2024

### When are you eligible for warranty?

If the mobile charging station does not work properly, please contact GMTO sales via: (0031) (0)72-5622407 or send an e-mail to [verkoop@gmto.nl](mailto:verkoop@gmto.nl)

GMTO rejects the right to warranty if:

- Changes have been made to the product, including repairs not authorized by GMTO;
- Defects are caused by incorrect use of the product;
- Defects are caused by intent, inattentiveness or negligence;
- Defects have arisen due to insufficient or inadequate maintenance;
- Defects have been caused by overloading;
- Wear and tear is considered normal for the product in question;
- It cannot be proven that the product was purchased from GMTO.

GMTO's decision regarding warranty claims is final.

When a warranty claim is approved by GMTO, GMTO will determine how the repair will take place.

The warranty application does not oblige GMTO to credit products.

The Buyer must prove that the product has a defect within the warranty period for which this warranty applies.

For the return of products, GMTO must give written permission to the buyer. Returning products for warranty review is at the customer's expense and own risk.

### Warranty period

The warranty period starts from the moment the buyer takes possession of the product.

The following warranty periods apply to the mobile charging station:

- 5 year warranty on the housing
- 2 years warranty on the electronic controllers
- 2 year warranty on the socket connection
- 2 year warranty on the adapter plug (32A > 16A)

GMTO makes no statement or warranty regarding Software and shall have no liability in this connection. Software is provided without additional warranty.

These warranty conditions are in addition to the general terms and conditions. You can find these on <https://www.gmto.nl/en>